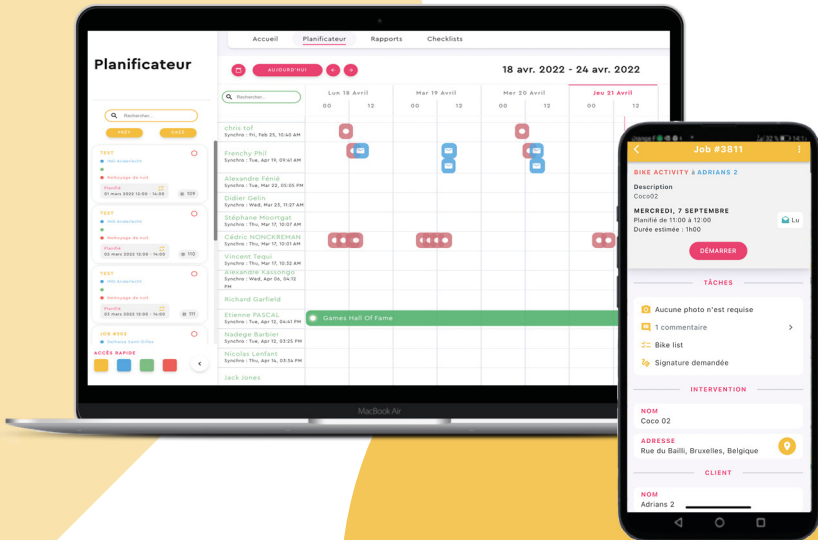




vector
HOME CLEANING

Vector, digital service management tool for home cleaning industry



Optimise your staff's schedules and interventions to maximise your profitability. The result is a better quality of service for maximum customer satisfaction.

100% digital tool that creates the link between your office teams and your service providers in the field.

Designed specifically for the home cleaning services sector, Vector is a simple tool that enables you to **easily plan and manage the services** of your domestic help staff.



You plan your interventions via a simple and intuitive web platform

Your household helpers declare their arrival and departure from the place of service from their smartphone



Via their smartphone, your house cleaning employee :

- receives its schedule with the services to be performed
- declares the time of arrival and departure from the service location by scanning a QR code
- informs you of the successful completion of the tasks requested using a pre-established list
- if necessary, takes photos of the tasks carried out
- if necessary, mentions the number of service cheques received from the customer
- if necessary, collects the client's signature to finalise the service

A complete and structured **assignment report** is then sent to the client and the office administration.

On the **web platform**, you generate the reports necessary for managing your work activities and **analysing the performance** of your service providers (wages, overtime, jobs not performed, etc.).

Vector, benefits for everyone

For you via the online platform:

- Fast and efficient service planning
- 100% digital and centralised management of home services
- Traceability of operations (with QR code, photo and customer signature)
- Reduction of administrative tasks
- Complete and configurable reports of your activities



For your home cleaners via the mobile application:



- Planning of assignments sent directly to their smartphone
- Real-time update of services
- Clear description of tasks to be carried out based on pre-established lists
- Creation and immediate sending of the report
- Signature of the customer to validate the service

For your customers:

- Activity report attesting to the successful completion of the service
- Guarantee and quality of service
- Increased satisfaction



Do you have problems knowing exact arrival and departure times of your cleaning staff at your clients' homes? Or to know whether the tasks requested have been carried out correctly? Would you like to be able to follow the work of your domestic help staff as if you were there?

With Vector, you can manage your cleaning business with efficiency, confidence and peace of mind. **Your daily management is simplified and your costs optimised for the greatest satisfaction of your teams and your customers.**



**Stay connected
with your teams
in the field!**

More information on www.vector-connect.com

Call us on 01702 507 229 and we will be happy to answer your questions.

A team of specialists is at your disposal to help you to accompany you in your first steps with Vector.

